


Veterans' Advocacy Service



Legal aid for veterans
and their dependants



**The Veterans’
Advocacy Service**
is a statewide
specialist service of
Legal Aid NSW.





Who we help

Current and former members of the Defence Force and their dependants.

What we do

We help our clients obtain compensation, pensions, and a range of other benefits from the Department of Veterans' Affairs (DVA).



What we offer

Advice – free of charge

We give free advice about your rights and entitlements under the *Veterans' Entitlements Act 1986*, the *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988*, and the *Military Rehabilitation and Compensation Act 2004*.

Assistance – free of charge

We can help you:

- to complete claim forms, questionnaires and to write statements; and/or
- to lodge applications for review to the Veterans' Review Board (VRB), Administrative Appeals Tribunal (AAT) and higher courts.

Representation

We can represent you in your application for review to the VRB, the AAT and higher courts. This involves preparing your case, obtaining necessary evidence including medical and other expert reports, and representing you in conferences, negotiations and at the hearing.

Representation is available according to our guidelines. Please ask us for more information.

How to get in touch

Email:

veterans@legalaid.nsw.gov.au

Website and online contact form:

www.legalaid.nsw.gov.au/veterans

Telephone:

9219 5148 or **12550** (reverse charges) for advice, enquiries and appointments.

If you have made an appointment to see us in person, you will find us at:

Central Sydney, ground floor reception
323 Castlereagh Street, Haymarket NSW
2000 (Cnr Castlereagh and Hay Sts.)

Office hours: 9.00 am – 5.00 pm

Regional areas:

We conduct regular advice clinics in regional areas. Please contact us for details.



This brochure is a general guide to the law. You should not rely on it as legal advice, and we recommend that you talk to a lawyer about your situation.

The information is correct at the time of printing. However it may change. For more information contact LawAccess NSW on **1300 888 529**.

Order brochures online at:

www.legalaid.nsw.gov.au/publications



© Legal Aid Commission of NSW 2021

For more information about Legal Aid NSW services:



Do you need help to contact us?



If you need an interpreter, call the Translating and Interpreting Service (TIS National) on 131 450 (9am – 5pm) and ask for LawAccess NSW.

Do you find it hard to hear or speak?



If you find it hard to hear or speak, call us through the National Relay Service (NRS) on **133 677** and ask for LawAccess NSW or visit: www.relayservice.gov.au