

Child Support Service

Help for people with child support problems



The Legal Aid NSW Child Support Service gives you free, independent advice. We are not part of Centrelink or Services Australia: Child Support and we will not give your information to anyone without your permission.

Who can get help?

- Parents who have to pay child support.
- Parents who need to get child support for their children.
- People looking after children who are not their own because of a family court order or informal arrangement (for example grandparents, aunts or uncles).

What can I get help with?

- Proof of parentage so you can get child support from your child's father.
- Getting a higher rate of Family Tax Benefit from Centrelink if you are afraid to apply for child support or you can't identify or locate your child's father.
- Any issues related to child support, including collection problems, assessments and agreements.
- Court proceedings about child support legal issues.

In some cases we can help you to chase up your case with Services Australia or by writing to the other parent.

Representation in a tribunal or a court

Sometimes if you need more help, one of our lawyers can represent you in child support proceedings in a court or at the Administrative Appeals Tribunal. To get this help you must fill in an application form for a 'grant of legal aid'. You can get the application form from our website, from Legal Aid NSW offices or from duty lawyers at local courts. Our staff can help you fill out the form.

The form will ask you about your personal and financial situation. Legal Aid NSW will look at your case and let you know if a lawyer will represent you.

If we are already helping the other party in your legal case we will help you to find a private lawyer.

Remember, any conversations with us are completely confidential.

Please call us to make an appointment on:

02 9633 9916 (Sydney and metropolitan areas) **1800 451 784** (outside Sydney)

Child Support Service

Legal Aid NSW

Level 4, 128 Marsden Street,
Parramatta NSW 2150

Email: admin.css@legalaid.nsw.gov.au

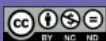
The **Legal Aid NSW Child Support Service** runs telephone advice clinics at set times every weekday (Monday to Friday).

Your appointment is free and confidential.

Tell us if you need an interpreter for your appointment.

This publication is a general guide to the law. You should not rely on it as legal advice, and we recommend that you talk to a lawyer about your situation.

The information is correct at the time of printing, however it may change. For more information contact LawAccess NSW on **1300 888 529**.



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Order brochures online at:

www.legalaid.nsw.gov.au/publications

This brochure is also available in Arabic, Simplified Chinese and Vietnamese.

For more information about Legal Aid NSW services:



Do you need help to contact us?



If you need an interpreter, call the Translating and Interpreting Service (TIS National) on **131 450** (9am – 5pm) and ask for LawAccess NSW.

Do you find it hard to hear or speak?



If you find it hard to hear or speak, call us through the National Relay Service (NRS) on **133 677** and ask for LawAccess NSW or visit: www.relayservice.gov.au