



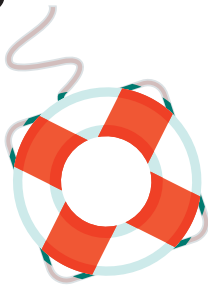
What to do after a disaster

Your insurance questions answered

FACT SHEET

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Where can I get more help?



If you think the insurer isn't following the rules, or you want more information or advice, you can contact:

Disaster Response Legal Service NSW

Free legal help line that can give you information or in some cases advice, or refer you to another service that may be able to help you, including your closest **Legal Aid NSW** office

1800 801 529

www.disasterhelp.legalaid.nsw.gov.au

Insurance Law Service

Free advice about insurance problems

1300 663 464

www.insurancelaw.org.au

Fact sheets in this series

1. What to do straight away
2. What should I expect from my insurance company?
3. Has the insurer offered you a cash settlement?
4. I don't agree with the insurer's decision
5. Where can I get more help?
6. Standard letters you can use to write to your insurer